

6 QUESTIONS TO ASK A CREMATION SERVICE BEFORE YOU TRUST THEM WITH YOUR LOVED ONE.

The selection of a provider is much more than a cost comparison. If we chose our physicians or dentists on price, how would that change the care we receive? Consider these points when qualifying any provider that cares for your loved one. If they can't answer any of these questions, they can't provide the service your family deserves. Be sure to ask every provider the following questions before you allow them to care for your loved one:

1 Exactly where will your loved one be stored before the cremation process?

Some providers never bring your loved one to their facility, they leave them in a morgue or other storage space until the paperwork is completed and then transport directly to the crematory to save them a trip. We transport your loved one immediately to our facility and keep them in our care while we facilitate the proper documentation before cremation.

2 Has the provider inspected the crematory in the past 30 days? And, is the crematory certified?

The most important way to insure that the crematory is operating properly is to inspect it regularly. Many providers never visit the crematory at all. We visit the crematory every 30 days to be absolutely sure that their facility meets our standards. We also regularly check the crematory state certification and keep a copy of it in our facility for you to see. Ask for proof of this certification from all providers.

3 Does the provider actually transport your loved one to the crematory themselves? Is your loved one transported alone and directly?

Many providers do not use their own staff to transport your loved one to the crematory. Some even transport several deceased persons at a time and go from one city to another collecting those to be cremated. We believe the only way to insure that no mistakes are made is for us to transport your loved one ourselves directly to the crematory to make absolutely sure things are done right.

4 Does the provider witness the cremation? And, can the family witness?

If the provider is not personally transporting your loved one there is no way that they can witness the cremation process. Furthermore, a family witnessing of the cremation is out of the question. We transport so that we can witness and you can join us if you so desire.

5 Does the provider positively identify the cremated remains? If so, how?

When cremation is complete, the identity of the cremated remains is impossible; the remains all look the same unless the crematory has taken the preventative steps before cremation to make absolutely sure that you receive your loved ones remains. Our cremation operator uses numbered metal disks that accompanies your loved one through every part of the cremation

process. This provides the total confidence that you deserve from your provider.

6 Does the provider take care of all of the following necessary steps.

1. Arrange for transfer of your loved one to our facility by a member of the Borek Jennings staff.
2. Provide your loved one protected storage at our facility.
3. Conduct personal meeting with your family at your home or in our office.
4. Bath and dress your loved one's body before cremation.
5. Provide a Natural FarewellSM for immediate family.
6. Transfer your loved one to an approved crematory.
7. Author and place family approved obituary.
8. Obtain Certified Death Certificates from county of death.
9. Notify Social Security of your loved one's death.
10. Obtain Medical Examiner Cremation Authorization.
11. Apply for Veteran Benefits and state assistance, if applicable.
12. Process insurance claim on behalf of family.
13. Provide guide to closing an estate.

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